

## Health Care Access and Delivery

### Key Community Health Needs Assessment Findings:

- Fewer primary and specialty care providers than California’s average
- Health insurance affordability for middle- and low-income community members, health insurance enrollment for low-income and undocumented community members
- Telehealth, digital health care access and use challenges for low-income older adults
- Lack of culturally competent/trauma-informed care, especially for LGBTQ+ individuals, speakers of languages other than English, individuals with mental health co-morbidities, individuals with limited technology or health literacy

Goal		Improve access to affordable, high-quality health care services for at-risk community members
Strategies	Anticipated Impact	
Provide financial assistance to reduce health care cost barriers to care for low-income individuals.	<ul style="list-style-type: none"> <li>• Reduced health care cost barriers for vulnerable populations</li> <li>• Increased use of medical home, including preventive care services</li> <li>• Improved affordability of health care services</li> </ul>	
Increase health insurance coverage. <sup>1</sup>	<ul style="list-style-type: none"> <li>• Improved health insurance rates</li> <li>• Reduced avoidable emergency department and hospital utilization</li> <li>• Improved access to medical home</li> <li>• Increased use of medical home, including preventive care services</li> <li>• Improved affordability of health care services</li> </ul>	
Support care coordination interventions. <sup>2,3,4,5,6</sup>	<ul style="list-style-type: none"> <li>• Reduced avoidable emergency department and hospital utilization</li> <li>• Improved access to medical home</li> <li>• Improved health outcomes, particularly related to health disparities</li> <li>• Improved housing and economic security by addressing physical health conditions that contribute to housing instability</li> </ul>	
Support capacity-building opportunities. <sup>7,8,9</sup>	<ul style="list-style-type: none"> <li>• Reduced avoidable emergency department and hospital utilization</li> <li>• Improved access to medical home</li> </ul>	
Support initiatives that address telehealth challenges and physical and technology infrastructure improvements. <sup>4,10,11,12,13,14,15,16,17,18,19</sup>	<ul style="list-style-type: none"> <li>• Improved equitable access to telehealth</li> <li>• Reduced avoidable emergency department and hospital utilization</li> <li>• Improved access to medical home</li> <li>• Increased use of medical home, including preventive care services</li> <li>• Improved health outcomes, particularly related to health disparities</li> </ul>	
Support initiatives that address culturally competent and compassionate/respectful care. <sup>20,21,22,23,24,25</sup>	<ul style="list-style-type: none"> <li>• Improved health outcomes, particularly related to health disparities</li> </ul>	

Click [here](#) to view end notes.